



Tucson Old Pueblo Section

Section 0707

September 2008



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September Technical Meeting

Date: September 9, 2007 (2nd Tuesday of month)
Location: [Gee's Garden](#) – 1145 N Alvernon Way (Alvernon/Speedway)
Time: 5:30 to 6:00 Registration and Networking
6:00 to 6:50 Dinner
6:50 to 7:00 Announcements/Break
7:00 to 8:00 Technical Meeting
Cost: \$25 – With RSVP
\$30 – No RSVP
FREE – Technical meeting
RSVP to [Tom Hanley](#) by 9/5/08, RSVP cancellation by 5pm 9/8/08

DOE(Design of Experiments) Popcorn Thomas Pyzdek – Pyzdek Consulting, Inc

Topic Synopsis:

There are many purchasing options for the popcorn gourmet to consider. Is it really worth it to spend the extra money for the higher priced ingredients? Or can you save your dough and go with the store brands? Tom Pyzdek and a couple of his friends, Six Sigma Master Black Belts Peter Bersbach and Larry Dyer, will answer these questions *live* at the September ASQ meeting. They will do this by conducting a designed experiment and enlisting the cooperation of three popcorn-loving ASQ Members to evaluate three crucial factors: the popcorn, the oil, and the salt. As a bonus, everyone will get to try the best combination. Should you go great with your favorite pre-dinner brewski!

Speaker Bio:

Thomas Pyzdek's is a leading quality and Six Sigma authority and the author of over 50 copyrighted works including The Six Sigma Handbook, The Handbook for Quality Management Handbook and The Quality Engineering Handbook. Pyzdek was named "Outstanding writer and author" by The International Who's Who in Quality and he received the Quality Progress Reader's Choice award for his articles on the future of quality.

Pyzdek provides consulting to major clients in a broad spectrum of industries, from the executive suite to "Belts" working in the trenches. Clients include many Fortune 100 firms engaged in manufacturing, services, healthcare, and transactional businesses. In his public seminars and client classes he has taught Six Sigma and other business process improvement methodologies to thousands.

Pyzdek is a Fellow of ASQ. He serves on numerous editorial review boards, including The Quality Management Journal, Quality Engineering and International Journal of Six Sigma and Competitive Advantage. He has provided editorial assistance to the Journal of Quality Technology. Pyzdek helped to found several of these journals. Pyzdek served as an Examiner for the first Malcolm Baldrige National Quality Award. He helped create and served as a Judge for the Arizona Governor's Award for Quality.

2008 recipient of the ASQ E.L. Grant Medal for outstanding contributions to quality education. Recipient of the ASQ Edward's Medal (1995) and the Simon Collier Quality Award (2004.) The latter two awards are for outstanding contributions to the field of quality management. These are among the most prestigious awards in the quality field.

The 2008 Calendar of Events is posted
on page 4.



Chair Message

The Tucson Old Pueblo Section is beginning a new year. The major focus for the Section this year is to bring many more educational events to the Section membership. We start off with great DOE presentation by ASQ award winner and author Tom Pyzdek. Tom's presentations consistently are both interesting and entertaining – something not to miss. As always, the Section technical meeting is on the second Tuesday of the month. The meeting starts with networking at 5:30 PM, dinner at 6:00 PM, and the presentation beginning at 7:00 PM to 8:00PM. The Board is finalizing the location for our monthly technical meetings and you will be informed shortly.

We will be offering certification refresher/training courses, a regional all day workshop in Casa Grande, and other really great educational opportunities. We will offer some of these events on the weekend for those Section members who can't take advantage our educational meetings during the week. Your Board has listened to the input that was provided in our membership survey and we have developed our calendar to according to your needs.

One significant piece of information that I need to tell you is that I am resigning as Chair of Section 0707 effective September 2nd when the Board meets. The reason for this is twofold – one personal and one organizational. I have accepted a new job that will require that I travel every week out of town. This job requirement will not allow me to fulfill my obligations as Section Chair in the manner that the Section deserves. The Section Chair is required to spend time between meetings working directly with others locally to ensure the smooth operation of Section and its activities. The organizational reason is that, while I am the Chair of TOPS, I am also the Treasurer of the Healthcare Division. It has been brought to my attention that it is against ASQ policy that any member to hold two or more elected offices at the same time. As I have had discussions with the TOPS Board over the past couple of months that my increasing travel requirements of my new job was going to negatively impact my ability to be Chair, I have decided that I need to resign. The Board will be appointing a new chair. The Board meets this Tuesday at the Clarion Hotel in Morgan's restaurant/bar at 5 PM. ASQ has guidelines on procedure to be followed when it is necessary to replace the Chair. You are welcome and encouraged, as always, to attend the Board meeting to participate in the decisions on how the Section is managed. The new Chair will send out a message to the membership to inform you as to who is the new Chair for the Section.

Though I will not be able to be as active in the Section as in the past, I will continue to participate actively whenever possible. I will not be able to attend the Board meeting as I will be out of town but I will be able to attend the Technical meeting on September 9th. Hope to see you at the technical meeting.

Please welcome, Jennifer Woolwich as 2008-09 ASQ-TOPS Chair

John Harrison



ASQ-TOPS(Tucson Old Pueblo Section) 2008-09 EDUCATIONAL OFFERINGS

TOPS- Internal Auditing Course

October 2-3, 2008 Overview of ISO/TS16949, ISO 9001, ISO 14001, OHSAS 18001 and Case Studies

TOPS-Lean Six Sigma

February 10, 2009 One-Hour Technical Presentation: *Why Go Beyond Lean Six and the Balanced Scorecard*.
Presented by: Forrest W. Breyfogle III
President and CEO, Smarter Solutions, Inc.

February 11, 2009 One-Day Seminar: *Why Go Beyond Lean Six and the Balanced Scorecard*. Receive two
FREE quality books by Forrest

TOPS-CQE(Certified Quality Engineer)

T-0	12/6/2008	CQE Exam Date
T-1	11/26/2008	OFF Thanksgiving Recess
T-2	11/22/2008	Advanced Statistics / Statistical Application
T-3	11/22/2008	Basic Statistics
T-4	11/15/2008	Improvement Techniques
T-5	11/8/2008	Control & Managing Tools
T-6	11/1/2008	Testing & Measurement
T-7	10/25/2008	Product & Process Control
T-8	10/18/2008	Product & Process Design
T-9	10/11/2008	Quality Systems [Application deadline 10/10/2008]
T-10	10/4/2008	Management & Leadership
T-11	9/27/2008	OFF 2008 Southwest Conference

TOPS-CMQ/OE(Manager of Quality/Organizational Excellence)

T-0	3/7/2009	CMQ/OE Exam Date
T-1	2/28/2009	Essay Review
T-2	2/21/2009	Training & Development
T-3	2/14/2009	Supply Chain Management
T-4	2/7/2009	Customer-Focused Organizations
T-5	1/31/2009	Quality Management Tools
T-6	1/24/2009	Management Elements & Methods
T-7	1/17/2009	Strategic Plan Development & Deployment [Application deadline 10/10/2008]
T-8	1/10/2009	Leadership

Further information go to ASQ-Website(<http://www.asq0707.org/>) or Contact Education Committee:

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Board Meetings

The board meets the first Tuesday of every month at the Clarion in Morgan's restaurant/bar. Any member is welcomed to attend.

ASQ-TOPS INTERNAL AUDITING COURSE October 2 & 3, 2008

2008

TOPS Calendar of Events

- Sep 08:** DOE – Thomas Pyzdek
September 27, 2008
 Southwest Conference
- Oct 08:** Southwest Metrology Tour
- Nov 08:** Open
- Dec 08:** Quality Games

Upcoming Workshops:

- Internal Auditing Course
- CQE Course
- CMQ/OE Course
- Feb – Lean Six Sigma Day

We the members of the American Society for Quality(ASQ), local representative, Tucson Old Pueblo Section(TOPS) are proud to present an Internal Auditing Course, October 2 & 3. If you missed out Bob Gates' Overview on TS16949 during 2007 TOPS 2007 CQA/Internal Auditing Course...DON'T MISS OUT THIS OPPORTUNITY!!!

Mr. Gates will take two days to cover industry specific standards that you may/may not have familiarity. This will go beyond the traditional classroom lecture and into actual case studies/applications. This structure will reinforce the internal auditing techniques. At the end of the course, you will have a general "handyman" understanding of the internal auditing challenges of several industries through several exercises.

Date	Presenter Internal Auditing Topic
Thursday, Friday October 2 & 3	Bob Gates Overview of ISO/TS16949, ISO 9001, ISO 14001, OHSAS 18001 and Case Studies

The cost of this two-day course will be **\$125**. PLEASE NOTE, SEATING IS LIMITED. This reduced rate, on a general overview of internal auditing, makes the course affordable for all those in the quality trenches. A reduced rate for unemployed members will be offered during this course; inquire about specifics.

For further information go to ASQ-TOPS website(<http://asq0707.org/>) or contact any member on Education Committee.



52nd ANNUAL ASQ FALL TECHNICAL CONFERENCE October 9-10, 2008

Location: Hilton Phoenix-East / Mesa
 Statistics & Quality - Coming to the Table for Growth & Improvement

Conference Program and Full Detail:

<http://ftc2008.asu.edu/>





Third Annual Southwest Conference



Time and Location:

Saturday, September 27, 2008, 9:00 a.m. – 3:00 p.m.
 Francisco Grande (www.franciscogrande.com) is located 26000 W. Gila Bend Hwy, Casa Grande, Arizona 85222
 Phone: 800-237-4238

Schedule of Events:

8:00 – 9:00 Breakfast provided
 9:00 - 9:30 **Keynote Address: Dave Dexter, CEO Sonora Quest Laboratories**
 9:30- 12:00 Quality Café: *Baldrige Criteria*
 12:00-1:00 Lunch and Networking
 1:00 - 2:30 Quality Café: *Baldrige Criteria*
 2:30 - 3:00 Door Prizes and Wrap-Up

Quality Café:

This year's focus will be on skill building and how to create Organizational Excellence utilizing the Baldrige Criteria (<http://www.quality.nist.gov/>). Our keynote speaker will be Dave Dexter, CEO of Sonora Quest Laboratories and 2005 Arizona Governor's Award recipient.

Table facilitators are past recipients of Arizona's Quality Award based on the Baldrige Criteria. Each conference participant will learn practical implementation experience with the seven Baldrige criteria. Learn through hands-on experience and get the real story on building a great organization using the Baldrige approach.

Networking:

Stay at the Francisco Grande Friday night and arrive in time to meet other conference participants. We'll meet in the hotel's bar at 7:30 p.m. Share your organizational excellence experience with others just beginning the journey.

Re-Certification Units:

1.0 RU will be provided at the conclusion of the Quality Café experience.

Prices:

Meeting: ASQ/APICS Members - \$30.00, Non-members - \$40.00, Students - \$18.00

Register online at www.asq-0704.org Special Hotel Room Rate: \$69 per night.

Mention ASQ Southwestern Conference for this rate.

Questions: Contact Holly Duckworth at duckworthha@cox.net



Southwest Conference Sponsors



September 2008 Message from Regional Director

Well folks, believe it or not, I'm going to add to the bombardment that you're already getting on the subject of elections! I'm not going to talk Democrats or Republicans, though. I'm going to talk about your privileges, rights, and, most importantly, your responsibilities in your ASQ Section's elections. Being a member of ASQ means that you have some responsibilities in the leadership of the society. Even though you may not hold a leadership title or position, every member still has significant influence in the strategies and activities of the society.

Here's what you should know. The fiscal year for ASQ runs from July 1 to June 30. Each year, the whole executive board must be re-elected or re-appointed. The section chair, secretary, and treasurer are elected. The Audit, Nominating, and Membership committee chairs are appointed by the chair. All regular members should be involved in this election process. It is nominating committee chair's responsibility to communicate to the whole section membership, usually in January but at least 30 days before the election, the manner in which nominations for positions should be received. This may be by email, website, at a live meeting, or through other media. Every year, you have the ability to provide your nominations for each leadership position. If there is only one nominee for an elected position, the nominee is declared elected at the next regular meeting of the Section. If there is more than one nominee, then a vote must take place. This vote may also be by email, website, at a live meeting, or through other media. But every member has one vote for each position. It is your responsibility to be involved in these elections.

Whether you are a Democrat or Republican, I know you realize the freedoms and benefits, which come from healthy political discourse. The fact that we live in a country which not only allows, but promotes, dissension and debate is a blessing we should not take for granted. I urge you to be involved in our political elections, AND I urge to be involved in your ASQ Section elections. It's not only a right of membership, it's a responsibility.

Holly Duckworth
ASQ Region 7, Director

