



Tucson Old Pueblo Section 0707

October 2010



2010-2011 Section Officers:

Chair: Nathan Manelkar
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520.665-5988

Chair Elect: **Open**

Treasurer: Cindy McNown Perry, PhD
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520-794-4848

Secretary: Richard Morse
rmorse@computer.org
520-248-9584

2010-2011 Committee Chairs:

Arrangements: **Open**

Student Events/ Membership:
Beverly Synovetz
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Certifications:
Barb R. Botz-Thompson
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Audit Chair: Connie Ley
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Newsletter: Patricia Heinsohn
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Education: **Open**

Webmaster: **Open**

Historian : **Open**
Programs: **Open**

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520.241.0478

SARSEF: Sherrie S Sorensen
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Technical Meeting

The Next TOPS Technical Meeting will be October 12, 2010

Date	October 12th, 2010
Location	JIM CLICK FORD LINCOLN MERCURY EAST, 6244 East 22nd Street, Tucson, AZ 85711
Time	5:30pm Registration & Networking 6:00pm Dinner (Optional – \$16 Pay at Registration) 7:00pm Technical Meeting (Free)

Topic this month is “**FORD Motor Company - Continuous Quest for Quality Job One**”

Please join us and RSVP using the following link:

<http://www.evite.com/app/publicUrl/IPFZQYEAHNYAQSZALUBV/october2010>

SPEAKERS:

Justin Gilliam
Ford Motor Company

Justin Gilliam is the Sales Zone Manager for Phoenix and Southern Arizona based out of the Phoenix Regional Sales Office. In this role, he is responsible for the sales and marketing efforts of his dealers and acts in a consulting role for the dealerships performance.

Tim Stoehr
Ford Motor Company

Timothy G. (Tim) Stoehr is the Sales Operations Manager for the Phoenix Region. In this role, he is responsible for all Sales and Marketing activities covering all Ford and Lincoln Mercury Dealerships in AZ, NM, and NV.



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Chair Message

We had an excellent season opener Dinner Meeting in September, and the topic "Quality in Education" provided excellent information about the current state of education in Arizona and USA. Thanks to our speaker Mr. Andrew Kent who presented a wealth of information based on his 32 years of experience as a professional educator. Click on this link to see photos of the event:

<http://www.flickr.com/photos/26463272@N04/sets/72157624992691496/>

The annual voice of customer survey ended August 31, thanks to everyone that provided feedback. The Board will use the feedback to plan improvements you would like to see so that we can provide increased value to our local ASQ members.

The Board is also looking for volunteers for committees, such as starting a student section at University of Arizona, Engineer's week, the Southwest Conference, High School Career Fair, so we are counting on our members to step up and volunteer so we can bring all of these goals to fruition. Among some of the changes planned for this year, we are planning a meeting in Sierra Vista since we have several members who work and/or live in that area, and a joint meeting with the Tucson chapter of the Project Management Institute (PMI).

ASQ TOPS hosted a "Quality In Healthcare" conference last year which was very well received, and the Board is looking to host such fund raising opportunities this year, if you have any suggestions/ideas or would like to volunteer please contact a board member.

Finally, we are looking for speakers for our dinner meetings and for local companies that would open their doors for a plant tour so if you have a good topic that might be of interest to our members or if your company would like to showcase their operations to ASQ please do let us know.

We have a number of open Board and Committee positions which are listed on the first page, and are soliciting our members to volunteer for the 2011 ASQ TOPS Board. The TOPS Board is an excellent avenue to show your commitment to the Quality profession and the local ASQ Chapter. We are motivated to provide value and excellent service to our ASQ members, so if you are interested being part of this exciting opportunity which also provides both leadership training and credits towards ASQ re-certification please forward your information to Nathan by email at:

nathan.manelkar@raytheon.com

Board Meetings

The board meets the first Tuesday of every month Any member is welcomed to attend. Location: Morgan's in the Clarion Hotel, 6801 South Tucson Boulevard, Tucson, AZ 85756.

Quality Connections

ASQ National: <http://www.asq.org>
ASQ Region 7: <http://www.asqregion7.org>
ASQ Section 0707: <http://www.asq0707.org>
Arizona Quality Alliance: <http://www.arizona-excellence.com>
Malcolm Baldrige National Quality Award: <http://www.nist.gov>



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Job Openings in Tucson

2010 - 2011

TOPS Calendar of Events

Sept 2010: Quality in
Education- Andrew Kent

Oct 2010: FORD Quality
Initiatives – Jim Click Ford
Dealership, Tucson

Nov 2010: Software
Quality Auditing- John
Helgeson (ASQ/APICS
*joint meeting --- host =
ASQ*)

Dec 2010: Social Event

Jan 2011 : TBD

Feb 2011 : TBD

Mar 2011 : TBD

Apr 2011 : SARSEF
winners

May 2011 : TBD
(ASQ/APICS *joint meeting*
--- host = APICS)

Modular Mining Systems, 3289 East Hemisphere Loop, Tucson, AZ 85706

Currently has openings for requirements analysts, systems and software engineers,
for details check this website:

<http://www.mmsi.com/Careers.html>

SynCardia Systems, Inc, 1992 E. Silverlake Rd, Tucson, AZ 85713

Currently has the following job openings:

- [Regional Sales Director](#)
- [Clinical Territory Manager](#)
- [European Clinical Support Specialist](#) (available Q3 2010)
- [Senior Certified Quality Engineer](#)

For details check their website:

<http://www.syncardia.com/>

If you have an opening in Tucson or Southern Arizona and would like to post the
position, please submit to Nathan Manelkar (nathan.manelkar@raytheon.com) by the
15th of the Month. Postings will be up for one month. If position is open, you will need
to resubmit each month.



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October 2010



Section Hosts:
San Fernando Valley 706
& **San Gabriel Valley 702**



2010 Southern California Quality Conference

presents...

“Current State of Quality in American Industry”

Sponsorships are available and include:

Gold (\$300)

- o Full conference registration for 1
- o 4' table for display (optional – only 12 available)
- o Logo on slide show (morning and breaks)
- o Logo on program

Silver (\$250)

- o Full conference registration for 1
- o Logo on slide show (morning and breaks)
- o Logo on program

Bronze (\$250 “in-kind” equivalent)

- o 250 logo-ed items for bags (Value: \$1 each)
- o Logo on slide show (morning and breaks)
- o Logo on program

(more on reverse)



Saturday, October 23, 2010
Kellogg West Conference Center/Hotel
3801 W Temple Ave, Bldg 76
Cal Poly University, Pomona CA 91768
\$89 Rooms available Fri - Ask for “ASQ”

Sponsorships/Advertising:

CG Mistry <mistrycg@yahoo.com>

909-234-5532

www.socalqualityconference.com



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October 2010



ANNOUNCEMENTS

iSixSigma Live! Social and Networking Party

Phoenix, Arizona – October 14, 2010

Join us for an iSixSigma Live! Social and Networking Party in Phoenix!

This iSixSigma Live! event will unite and strengthen the Phoenix-area community of business process improvement leaders at all levels.

What: It will be an after-work social event for all Phoenix-area quality professionals. We will have appetizers, an open bar, music, a pool table and the most exciting change agents from leading Phoenix-based organizations. This is the one local event you don't want to miss!

Who: Attendees will include anyone involved or interested in process improvement. This includes current and aspiring Six Sigma professionals (Green Belts, Black Belts, Master Black Belts, Champions, Deployment Leaders, etc.), Lean experts, transformation leaders, continuous improvement professionals, Kaizen leaders, business process management, process excellence, students you get the idea. However, remember: this is a social and networking party for change leaders and business professionals; so leave your catapults and control charts at home!

Why: Do you need a reason to socialize? Ok, maybe you do. How about: professional networking, seeing old friends, building new friendships, finding peers for professional support, you're a pool shark and you're looking for easy targets, meeting Phoenix's top talent pool, having an excuse to leave the office by 5 PM.

When: Thursday, October 14, 2010 5:30 PM – 8:00 PM

Where: [Old Town Tortilla Factory](#)

6910 East Main Street

Scottsdale, AZ 85251

480-945-4567

Cost: \$30

Registration:

<http://www.regonline.com/Register/Checkin.aspx?EventID=888646>



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October 2010



Software
Division



International Conference on Software Quality

Sponsored by the ASQ Software Division
www.asq-icsq.org

Doubletree Mission Valley, San Diego, CA
February 8-10, 2011
(Pre-conference tutorials February 7)

Theme: High Reliability and Human Safety Critical Software

High reliability and human safety critical software includes automotive, aerospace, defense, financial, medical devices, life sciences, nuclear, telecommunications and other systems where high availability, high quality and minimized risk to life and property are vital.

Come and hear **keynote presentations** from renowned experts:

- **Joe Jarzombek**, Director, Software Assurance, U.S. Department of Homeland Security
- **Don Woodlock**, GM and VP, GE Healthcare IT
- **Wilson Felder**, Director, FAA William J. Hughes Technical Center

ICSQ features **full-day and half-day onsite tutorials** on Monday, February 7:

- **Making Process Improvement Work - Pragmatic Improvement Planning and Organizational Change, Whether Using a Standard or CMMI** - Neil Potter
- **Practical Methods for Software Design-for-Reliability(SDFR) and Software Reliability Growth Estimation** - Robert W. Stoddard II
- **High Impact Verification for Reliable, Safety-Critical Software** - Rebecca Staton-Reinstein
- **Software Risk Management** - Linda Westfall
- **Agile Values and Principles in Regulated Applications** - Scott Duncan
- **Risk-Based Testing** - Linda Westfall
- **How to Write Best-In-Class Requirements for Human Safety Critical Software** - Timothy G. Olso

Conference Track Sessions Include:

- Standards Affecting Regulated Software
- Project Risk and Software Safety Risk
- Agile and SCRUM in Regulated Software
- Trend Analysis: Complaints & Field Data
- Software Security Issues
- Software Reliability Prediction & Estimation
- Software Human Factors

Other Conference Highlights:

- Pre-conference ASQ certification exams - CSQE, CMQ/OE, CSSBB, CSSGB, CQA, CQE, CRE, CQIA, and CBA
- Social events and networking
- Opportunities for pre- and post-conference sightseeing in San Diego area

For more information visit www.asq-icsq.org



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October 2010



18th Conference on Performance Excellence "Navigating Currents of Change - Sailing to Success"

October 12, 2010
Chaparral Suites Resort, Scottsdale, AZ



Opening Presenter
Sandra Rogers, Honeywell
FM&T

Panel of Excellence

Priscilla Nuwash, **MBA, CLM**
Director of Process Improvement
Poudre Valley Health System

Sandra Rogers, Director of
Business Excellence at Honeywell
& **Barbara Rich**, Operational
Excellence Manager at Honeywell

Mathew Fail, representing Iredell-
Statesville Schools'



**Loretta
Malandro, Ph.D.**

Fearless Leadership

Presentation Keynote Speaker

A FRESH NEW LEADERSHIP APPROACH

In today's ultracompetitive business environment, a new leadership approach is needed. In her powerful *Fearless Leadership Presentations and Keynotes*, Loretta takes you through the dynamic process of transforming how people work together in a way that directly impacts the bottom line.

Am Workshops

- Room 1
[Charting a Course for Success - Cohen](#)
- Room 2
[The Card Exercise - Andell](#)
- Room 3
[Remergence - Hanson, Jones & Parker](#)
- Room 4
[Dynamic Followership - Adair](#)

PM Workshops

- Room 1
[Getting Results Using a Systems Approach to Continuous Improvement, Iredell-Statesville School District](#)
- Room 2
[Smooth Sailing is an Oxymoron - Poudre Valley Health Systems- Pricilla Nuwash](#)
- Room 3
[Show Me the Money - Gould & Dicken](#)
- Room 4
[Taking Care of Your Own Career - Deems & Brownfield Deems](#)

For more information:

- [Registration Form Click here](#)
- [Conference Schedule - At-Glance](#)
- [Exhibitor Information](#)
- [Sponsorship & Advertising Opportunities](#)

Click on the picture to visit our website



Need more information:

Call 480-874-5815
www.arizona-excellence.com

This is the conference you don't want to miss! Come sail with us to Success at the 18th Conference on Performance Excellence!

Click picture to visit website



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AQA would like to extend the AQA member rate to all ASQ members!!

Recertification Units will also be available (6.5 RUs available)